

Call & Care

Welcome
to Call
and Care

Brought to you by Premier.

Introduction to the Video Training.

Call and Care is an initiative conceived as a response to the events of 2020 where all the normal support networks in Churches and communities have been disrupted, leaving many more people isolated with a lack of human contact.

This series of resources had been developed and is delivered by Jonathan Clark, Director for Premier Lifeline, the National Christian Helpline. Jonathan has a background in both mental health and local church ministry, and over 22 years of experience specifically in listening and praying via the telephone.

The material used in these videos is based on part of the training offered by Premier Lifeline to its volunteers, and has been adapted for Call and Care.

We acknowledge funding for this project from the Government Coronavirus Community Support Fund, distributed by The National Lottery Community Fund. This has helped us to fund Premier Call and Care. Thanks to the Government for making this possible.

Identified Need

Many people in our society today are isolated and lonely. The number of people and the intensity of isolation have been exacerbated by the circumstances surrounding the pandemic and varying stages of lockdown. Many do not have access to, or experience of using, online solutions, but almost everyone has a telephone.

Vision

That all those who are isolated are provided with the opportunity of a regular personal call from a friend, neighbour, family member or volunteer.

Mission

To encourage people to make contact with and support those who are isolated by means of the telephone (and other appropriate media), through individuals contacting the people they know and through organised local Call and Care Teams delivered by Community Groups (churches and other organisations).

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